

Return Policy

Parts for Lifts, Inc. believes in customer satisfaction. That's why we offer two options for returning items purchased from Parts for Lifts, Inc.

Within 30 days of your purchase, certain items can be returned to Parts for Lifts, Inc. at the address listed below via post, shipping, or courier or taken directly to our distribution facility at the address listed below for a refund.

Items eligible for return are:

- Any new item in original packaging and condition.
- Any item received in a damaged or defective condition.
- Any item received in error.

All returns require a Return Material Authorization (RMA) number from Parts for Lifts, Inc. Obtaining an RMA number ensures that the return process is handled efficiently and that credits are issued in a timely manner. Obtain an RMA number via phone, fax, or e-mail at the contact information provided below. Record this number for your records and clearly include it in the shipping documentation with your return.

Remember, your return items must be securely packed, preferably in the package that they arrived in. The package must be clearly labeled with the RMA number that you will obtain from Parts for Lifts customer support. This accurate labeling will allow proper shipping, billing, and tracking of your return to ensure you are credited quickly and properly.

Returns Address:

Parts for Lifts, Inc.

Attn: Returns Department

Ref: RMA #

320 Elm Avenue

North Wales, PA 19454

Phone: 215-699-1701

Fax: 215-699-1749

e-mail: parts@partsforlifts.com

Related Practices and Information

Conditions of Use

Warranty Policy

Privacy Policy